

**FORTH HOUSING ASSOCIATION LIMITED**  
**CLOSE CLEANING CONTRACTOR JANUARY 2009**

	How satisfied	frequency	windows	comparison	overall	Totals	%
			other contractors				
	1-5	1-5	1-5	1-5	1-5		
1	5	5	4	4	4	22	88
2	5	4	4	5	5	23	92
3	2	5	4	3	2	16	64
4	4	4	3	4	4	19	76
5	5	5	5	5	5	25	100
6	4	4	4	5	4	21	84
7	4	3	4	4	4	19	76
8	3	4	3	3	3	16	64
9	2	1	3	4	2	12	48
10	3	4	4	4	5	20	80
11	3	5	4	4	4	20	80
12	5	5	5	5	5	25	100
13	4	3	4	5	4	20	80
14	5	5	4	4	5	23	92
15	4	3	3	3	3	16	64
16	4	4	1	4	3	16	64
17	4	4	4	4	4	20	80
18	4	1	3	3	2	13	52
19	4	3	4	4	4	19	76
20	3	4	4	4	3	18	72
21	1	3	1	1	1	7	28
22	5	5	3	3	5	21	84
23	4	3	1	3	3	14	56
24	2	3	3	3	3	14	56
25	5	5	5	5	5	25	100
26	3	3	3	4	4	17	68
27	1	2	1	1	1	6	24
28	5	4	4	3	5	21	84
29	3	3	3	4	3	16	64
30	3	4	3	3	3	16	64
31	4	4	4	4	4	20	80
	<b>113</b>	<b>115</b>	<b>105</b>	<b>115</b>	<b>112</b>	<b>560</b>	<b>86</b>
	3.65	3.71	3.39	3.71	3.61	3.61	