

Contract: Cyclical Painter Works 2010

Contractor The Bell Group

Addresses Raploch Road & Craighall Street. Baker Street & Morris Terrace,
11 – 21 Tannery Lane , and Abbey Road, Cask Crescent & Cooperage Quay.

Questionnaires 71 sent and 8 (11%) returned

Question	Very Poor	1	2	3	4	5	Excellent	Average
How satisfied were you with the information which the Association provided you regarding this work?		1		1	2	4		4
How satisfied were you with the information\notification which the Contractor provided you regarding this work?		1		1	2	4		4
How satisfied were you with the attitude\nmanner of the contractor?					2	6		4.75
How satisfied were you with the manner in which the work was undertaken?					2	6		4.75
How satisfied are you with the finished job?		1			2	5		4.25

Minimum target = Average 3.0 per question

