

**Contract** Safety Check of Smoke detectors 2010

**Contractor** Stirling Electrical Services

**Addresses** All our properties

**Questionnaires** 499 sent and 110 (22%) returned

<b>Question</b>	<b>Very Poor</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>Excellent</b>	<b>Average</b>
How satisfied were you with the information which the Association provided you regarding this work?				3	23	84		<b>4.7</b>
How satisfied were you with the information\nnotification which the Contractor provided you regarding this work?		1		8	20	81		<b>4.6</b>
How satisfied were you with the attitude\nmanner of the contractor?					20	90		<b>4.8</b>
How satisfied were you with the manner in which the work was undertaken?					17	93		<b>4.8</b>
How satisfied are you with the finished job?		1			18	91		<b>4.8</b>

Minimum target = Average 3.0 per question