

**Half Year Review
Maintenance (April-September 2009)**

Maintenance			
Catergory	2008/09 Performance	2009/10 Target	Performance To Date
Emergency work dealt with within 4 hours	100%	100%	100%
Urgent works dealt within 2 working day	95.3%	98%	96%
Routine works dealt within 10 working days	94.0%	96%	99%
Qualifying repairs		100%	96%
Void repairs complete within 2 working days		97%	96%
Pre inspection of works		10%	8%
Post inspection of works		10%	11%
Planned works completed within period		100%	N/A
All maintenance spend within budgets		Yes	Yes
Gas safety checks completed within date		100%	93%
% of gas safety checks post inspected		10%	1%
Smoke/carbon monoxide detector safety checks completed within date		80%	N/A
Spend against Stage 3 award		100%	23%