



Tenant Handbook

Forth Housing Association Ltd



Handbook content

1 **About us - warm welcome**

Introduction and welcome
Who is Forth?
Our aim
How to find us and area of operation
Opening times

2 **Moving into your new home**

Telephone
Contents insurance
Buildings insurance
Keys - getting into your property
Annual gas safety check and gas safety
Electrical safety
Smoke alarm maintenance
Frost damage
If you have a burst pipe

3 **Our responsibilities**

Customer care
Equality and diversity
If things go wrong

4 **Your responsibilities**

Extra responsibilities if you live in a flat
Your responsibilities to your neighbours
Music
Car repairs
Estate management
Pets

- Number of pets allowed
- Complaints and removal of pets
- Parking
- Caravans, boats and trailers
- Anti-social behaviour
- Harassment

5 Money matters - your rent

- Ways to pay
- How do we set your rent?
- Allpay.net payment card
- Service charges
- Help with your rent - Housing Benefit
- Money problems
- Money advice project
- Where to get advice

6 Repairs and maintenance

- How to report a repair
- Emergency repairs
- Defects
- Reporting repairs
- Response times
- General guide to repairs and maintenance
- Rechargeable repair work
- Cyclical and planned maintenance
- Improvements and alterations
- Adaptations

7 Thinking of moving?

How to end your tenancy

What happens next?

If you have carried out home improvements

Before you leave remember!

What do I have to do on the day I move out?

Abandonment

Mutual exchange

Transfers

8 Participation

Our commitment

Consultation

How can you get involved?

Role of the Management Committee

Membership of the Association

9 Useful information

Office details

Useful contact numbers

Application for individual membership of the Association

How we can provide information



On request we will provide this document in different languages and formats. If English is not your first language we can arrange an interpretation service. We can also provide this document in large print, audio tape, CD or Braille. If you would like any of this handbook explained to you, please let us know.

Using your handbook

This handbook is intended to give you an outline of our services. We are able to provide more information on many of these services.

It was developed in consultation with our tenants' group, 'Have your voice heard'. We have tried to make the handbook easy to use and understand. Useful telephone numbers are all listed under section 9.

Updating handbook

This handbook has been designed to allow any amendments to be made easily. We will regularly review the content and send you replacement pages or sections when things change.

Please keep your handbook in a safe place and use the amendments we send you, to keep it up to date.

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