Management Committee briefing

The following points were covered at the January Committee Meeting:

- The Budget for 2018/19 was considered and agreed. This involves the following:
 - A 3% rent increase from 1/4/18, which was supported by 79% of tenants who responded to the consultation
 - No proposed increase in staffing
 - No major changes to existing tenant services
 - Spend of approximately £5 million on new homes for the Stirling area
 - Spend of over £0.5 million on planned improvements to our existing homes
- A Housing Management update covered the following:
 - The housing list increasing to 868 households
 - 17 relets in the last quarter, with an average relet time of 4 days
 - Tenancy sustainment of at least 12 months running at 94%
 - o 21 anti-social behaviour complaints in the quarter
 - Tenant rent arrears increased to 1.76%, with a 50% increase in debt due to Universal Credit over the quarter
 - A 53% increase in the amount of advice given in relation to Universal Credit over the quarter
- Approval to write-off a net sum of £13,741 in relation to former client debts
- Review of the risk assessment and risk strategy, resulting in the downgrading of two risk hazards
- Review of the Association's Rules and an updated Attendance and Absence Management Policy.

John Cameron 30/01/18