

Management Committee Briefing

The following points were covered at the January Committee Meeting:

- The Budget for 2018/19 was considered and agreed. This involves the following:
 - A 2.4% rent increase from 1/4/19, which was supported by 50% of tenants, (68% by rent consultation sheet returns, 22% by text). The use of text next year, will remind tenants to return sheets.
 - Option for one new staff member in Tenant Services subject to Committee Approval.
 - Spend of approximately £6.5 million on new homes for the Stirling area.
 - Spend of over £0.4 million on Planned Improvements to our existing homes.
- A Housing Management update covered the following:
 - The housing list increasing to 1085 households.
 - 5 relets in the last quarter, with an average relet time of 2.6 days.
 - Tenancy sustainment of at least 12 months is at 98%.
 - 16 anti-social behaviour complaints in the quarter.
 - Tenant rent arrears increased to 2.16%.
 - Former tenant arrears decreased by 4.5%.
- Approval to write-off a net sum of £3,422 in relation to former client debts.
- Approval for shared ownership buy back.
- Review of the Staff Training Policy.

Grahame Cairns
29/01/19