Please note that when phoning to arrange a home visit for a staff member or contractor to visit your home the following questions will be asked to identify any potential risks:

- Have you or any member of this household been to a Coronavirus affected area in the past 14 days?
- Have you had contact with anyone who may be infected with the Coronavirus?
- Do you have any of these symptoms?
- Cough
- Fever
- Shortness of breath

When you phone our Out of Hours Emergency Contractors, you will also be asked these questions.