

Your New All Trades Reactive Repairs and Void Maintenance Contractor

Forth Housing Association is pleased to announce the appointment of Consilium Contracting Services as our new All Trades Reactive Repairs and Void Maintenance Contractor following a competitive procurement exercise.



Comprehensive service

Consilium will provide a comprehensive multi-trade service, delivering all reactive repairs, emergency out of hours and void property maintenance across our housing stock.



Experienced team

Their experienced team will work closely with Forth Housing Association to ensure tenants continue to receive a responsive, reliable and high-quality repairs service.



Our commitment

The work undertaken demonstrates our ongoing commitment to maintaining our homes to a high standard, reducing turnaround times for vacant properties, and delivering value for money for our tenants.



Key dates for tenants



**Friday 30 October 2026
from 4pm**

Consilium Contracting Services will assume responsibility for Forth Housing Association's out-of-hours emergency repairs service, covering evenings and weekends.



**Monday 2 November 2026
from 9am**

Consilium will officially commence work on the full reactive repairs and void maintenance contract.



No disruption to services

Tenants will continue to report repairs through the usual Forth Housing Association channels, and we do not anticipate any disruption to services during the transition period.



Report a repair quickly and easily with **ARRAN**, Consilium's AI assistant!

Once you are through to Consilium, **press 1** to be connected to ARRAN, Consilium's AI assistant.



Reporting a repair during office hours

For any repair service during our normal opening hours, please contact our office on:



01786 446066

and speak to a member of staff.



Office opening hours

Monday – Thursday 9:00am – 1:00pm | 2:00pm – 5:00pm
Friday 9:00am – 1:00pm | 2:00pm – 4:00pm
(Closed for lunch 1:00pm – 2:00pm)



Out-of-hours emergency repairs

For out-of-hours emergency repairs, please phone our office on:



01786 446066

and select the following option:



For Saltire (heating)



For Consilium Contracting Services Ltd (other emergency repairs)



For SGN Gas Leaks



Additional ways to report a repair (non-emergency only)

You can report non-emergency repairs at any time using either:



MyForth
(tenant portal)



Forth Housing Association
website

For emergency repairs, please contact us by phone (details above).